



Human Services Infrastructure (HSI)-Community Action Program (CAP)

2019 Funding Impact & Outcomes in Connecticut

Connecticut's Community Action Agencies (CAAs) are the state and federal designated, antipoverty agencies serving all 169 cities and towns.

CAAs help families and the state solve problems, avoid crises, and save money by providing essential, multigenerational services with proven outcomes.

HSI-CAP is a comprehensive, customer-focused, integrated service delivery system that allows CAAs to:

- Provide basic services like **food, shelter, heating assistance, and child care**.
 - Implement the **'no door is a wrong door' approach** to connecting limited income individuals and families with the programs, services, and resources they need to achieve short and long-term economic stability.
 - Leverage **\$83.19 of additional funds for every \$1** of HSI-CAP funds. That's **\$221M** in additional local, federal and private funds for vital programs and services.
 - Use this funding as a state match for federal funds, which **doubles the value** of the line item.
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Last year, Connecticut's CAAs served 293,840 people through referrals, direct services, and comprehensive case management:

- **49,943 barriers to initial or continuous employment were reduced or eliminated** through job training, childcare, and other employment services.
 - Over **\$9.8 million in federal income tax refunds** were returned to communities through our VITA (free tax preparation assistance) program.
 - **80,400+ households avoided crises** with energy assistance.
 - **65,526** people received emergency or supplemental food from food pantries, and/or obtained SNAP benefits.
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The HSI-CAP line item is the "core funding" for CAAs, allowing us to effectively fight the causes and conditions of poverty in Connecticut.

HSI-CAP funds are a **smart investment** in our human service delivery system.